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| **Primary Care Enhanced Access Engagement** |

Introduction

NHS England have asked practices to work together to offer ‘Enhanced Access’ appointments outside ‘normal’ GP hours. The new arrangement will include appointments from 6:30pm -8:00pm, Monday to Friday and 9:00am – 5:00pm on Saturdays. We have been asked to offer a mix of appointment types with a mix of different staff roles providing them.

Completing this survey will help us understand when, where and what type of appointments our patients would like to have available.

1. If primary care services (not necessarily your registered practice) were available over the weekend how likely would you be to access this service?

[ ]  Not likely at all

[ ]  Likely

[ ]  Extremely Likely

2. If a Saturday service was available, what time would you prefer to access services, check more than one box if necessary.

[ ]  08:00 - 09:29

[ ]  09:30 - 11:29

[ ]  11:30 - 12:29

[ ]  12:30 - 15:29

[ ]  15:30 - 17:00

3. If services were available in the mornings, afternoons, and evenings of weekdays what time would you be most likely to access this service?

[ ]  08:00 - 09:29

[ ]  09:30 - 11:29

[ ]  11:30 - 12:29

[ ]  12:30 - 15:29

[ ]  15:30 - 17:29

[ ]  17:30 - 18:29

[ ]  18:30 - 20:00

4. What services would you want to routinely access as part of this service? (Tick more than one)

[ ]  Cervical Screening Services

[ ]  Contraceptive Services

[ ]  Vaccines and Immunisations

[ ]  Minor Surgery

[ ]  Childhood Vaccines and Immunisations

[ ]  Child Health Surveillance Services

[ ]  Maternity Medical Services

[ ]  Routine Appointments

[ ]  Management of Long-Term Conditions (e.g. Asthma, Diabetes)

Please add any other comments in the box below:



5. Which practice are you registered with

[ ]  Fullwell Cross Medical Centre

[ ]  Newbury Group Practice

[ ]  Hainault Surgery

6. What barriers (if any) do you currently face when accessing primary care?

[ ]  Not enough appointments available during current opening hours

[ ]  Getting through on the phone

[ ]  Appointments not at convenient time

6. Please add any other comments in the box below:



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New Cross Alliance PCN is committed to ensuring that the services we deliver are accessible. By completing this form you will help us measure how effectively we reach all sections of the community we serve.

Answer as much or as little as want.  Whatever information you give, we will not be able to identify you as an individual, so your identity is safe. Information you provide simply goes towards providing an overall profile of the ‘type’ of people that use our services so we can ensure that we are meeting the needs of all our community.

7. Please enter the first part of your postcode (i.e. the first 3 or 4 characters)



8. Are you

[ ]  Male [ ]  Female

9. What is your age?

[ ]  Under 18

[ ]  18-24

[ ]  25-34

[ ]  35-44

[ ]  45-54

[ ]  55-64

[ ]  65+

10. Disability: do you have any of the following?

[ ]  Physical Impairment

[ ]  Learning Difficulty

[ ]  Mental Health/ Mental Distress

[ ]  Visual Impairment

[ ]  Hearing Impairment/Deaf

[ ]  Long term illness that affects your daily activity

[ ]  Other (please specify)

11. How would you describe your ethnic background?

